

## WE WELCOME PETS\* AT THE MEADOWS RESORT AND SPA

For the comfort and convenience of guests at the hotel, hygiene protocols and well being of pets, we request pet owners to co-operate with us as below.

\*At this time, we welcome dogs, cats and birds.

### PETS

- Pet must be fully trained and appropriately restrained by the guest at all times. Pet must be kept on a leash when in the hotel or on hotel property unless in the guest's room.
- Verification that pet vaccinations are complete and up-to-date is required.
- Pet must not be left unattended in the guest room when the guest leaves the hotel premises.
- Pet must comply with local legislation and insurance liability requirements.
- Pets must not be walked through the lobby of the hotel.
- Pet must only be walked in the open area(s) of the hotel grounds.
- Guest is responsible for cleaning up after the pet on hotel grounds and properly disposing of the waste in the outside dumpster or as otherwise designated.
- Pets may be left unattended in your room for a short time as long as the owner is still onsite. Guests must contact the housekeeping department to arrange a convenient time for servicing their room.
- Any disturbances such as barking, mewling, screeching must be curtailed to ensure other guests are not inconvenienced.
- Guests are responsible for all property damage (including and not limited to accommodation rooms) and/or personal injuries resulting from their pet. The hotel reserves the right to charge the guest's account commensurate to the cost of any damages.
- Please ensure that the pet is on a flea program.
- Pet Stay terms and conditions are subject to change without prior notice.
- A non-refundable pet fee of Rs 500 + 18% GST is charged upon arrival.
- Housekeeping and Maintenance Service: I agree to make my room available for housekeeping and/or maintenance needs and will arrange to have my pet out of the room to accommodate this service.
- Pet-Friendly Areas - Pets are allowed only in the following areas: Guest Room, Room Porch and outdoor garden. Pets are not allowed in any other public areas, especially where Food & Beverage is served or consumed,
- Pet Control / Containment in Public Areas - Pets must be leashed, caged, or firmly held when they are in all common areas of the hotel.
- We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive noise (such as barking), evidence of disease, or urination/defecation in public areas.
- The guest room is subject to damage inspection at any time and upon checkout.
- Noise/Disruptive Complaints: If hotel management receives more than 2 (two) complaints, alternative arrangements must be made for a pet. The non-refundable pet fee will not be refunded once the pet has been in the guest room.

### SERVICES

1. The hotel will comply with routine requests for milk, bread etc that may be required for your pet's consumption. These will be on a chargeable basis.
2. Outside of the same, you are requested to carry all necessary supplies to feed and house your pet including, sleeping basket, bowl, toys, carrier basket, etc